





TamaWrap®+ Yellow... The ORIGINAL cotton wrap

**Every year you'll see us out in fields across Australia, testing new products so that** each module is perfectly contained, every bale, every time.

- 14 Years of proven success
- The original and still the best premium Unrivalled consistency and performence wrap in the market
- Zero cotton waste
- - Maintain reliable automatic packaging

THE ONLY John Deere recommended wrap for all John Deere Round Module harvesters





# TamaWrap® Have you heard about **TamaWrap Blue?** APPROVED BY

Tama Australia is happy to bring you a proven lower cost alternative. Now you can enjoy many of the benefits of TamaWrap®, in a value price:

- Consistent performance
- 4 RFID tags
- Up to 6 month's durability in the field
- Tama Australia service and support
- John Deere dealer distribution
- TamaWrap, the only wrap approved by John Deere

From 2024, Tama Australia is now a proud partner of Beyond Blue, donating \$.20c per portion (\$4.80 per roll)



### **Core Collection Program**

We're committed to finding long-term solutions for on-farm waste.

In 2024, look out for pallets containing re-used cores!



### TamaWrap CORE RECYCLING



☑ Place stillage out of direct sunlight☑ Place clean cores in stillage

Contact for collection CottonCustomerService@Tama-Australia.com.au 03 9361 8100

Malcolm.George@Tama-Australia.com.au 0407 130 133

James.Baker@Tama-Australia.com.au 0457 194 357





TamaWrap™
CORE COLLECTIOI
SUSTAINABILITY THROUGH RE-US

For five years, we've been operating a core collection program for growers. By strategically placing stillages on-farm and at dealerships, we are collecting cores for re-use and recycling.

Collection only available for Tamawrap® cores. Clean cores only - no damaged cores.

**FAQ** 

#### How many cores fit in a stillage?

Approximately 100 cores

#### When will collection take place?

After harvest - we'll be contacting everyone during our annual collection or when stillages are full. Please note - to maximise freight we will only be collecting full stillages.

#### Who do I contact when our stillage is full?

Call TamaWrap customer service, 03 9361 8100; Malcolm George 0407 130 133 or James Baker 0457 194 357

## Tama Cotton Support App



We understand back-up support is critical.

Tama Cotton Support App provides a quick easy method of reporting any problems with TamaWrap® in the field, or during transport.

And now, we have included troubleshooting information!

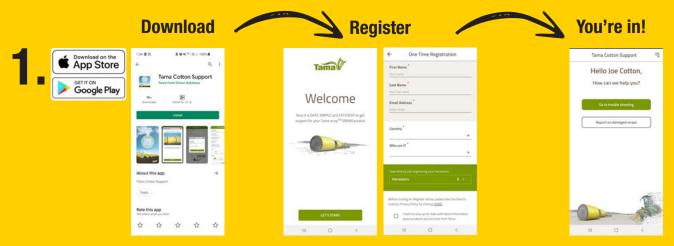
Once you or your customer has lodged a request, we are notified straight away. And with all details already lodged in the App, we can help you resolve any issues more efficiently than ever before!

It's simple and easy to use - even when there's no phone service.

All producers, contractors and dealerships must lodge their Service Requests by using the Tama Cotton Support App.



### **How it works:**



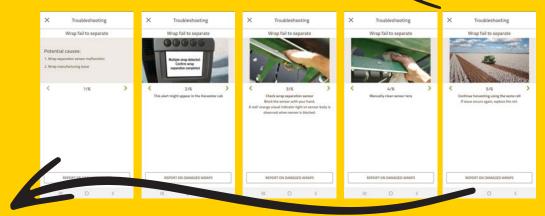
Find your issue in troubleshooting
14 most common problems to choose from







**Troubleshoot**Is there a simple fix to your problem?

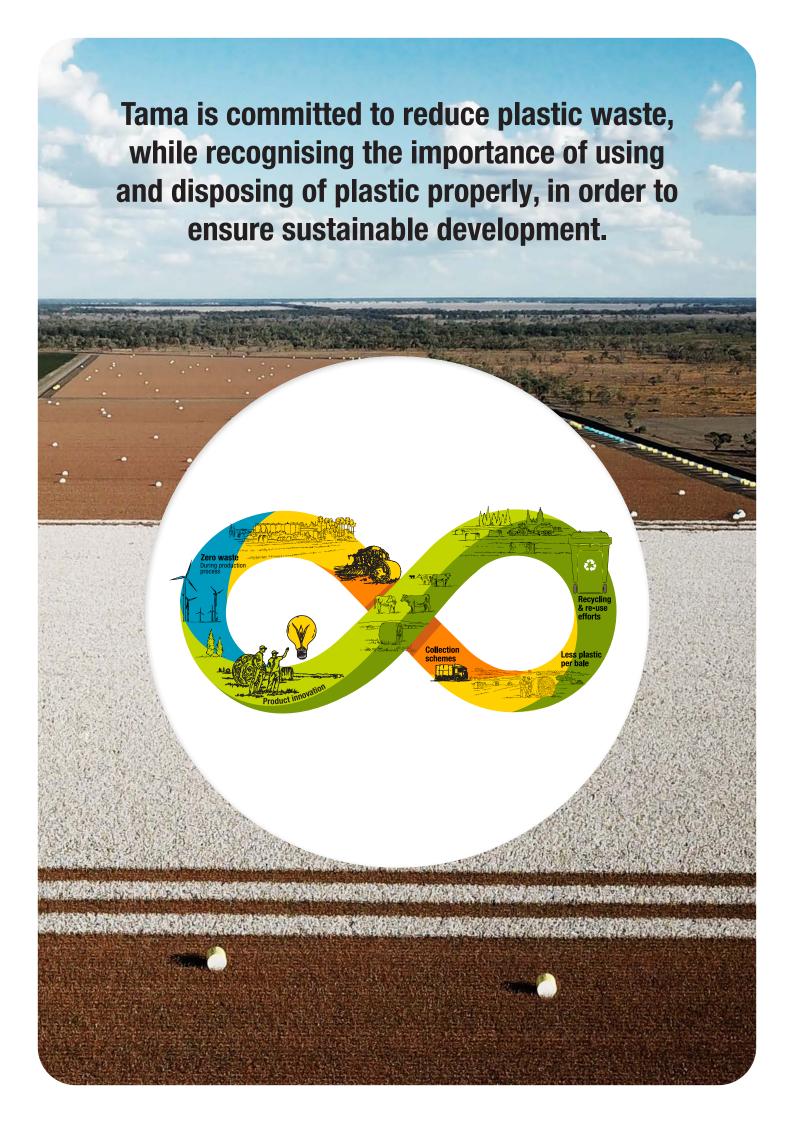


Can't find a solution?
Lodge a Service Request



We're onto it!
We'll be in touch as soon as humanly possible to help you solve any issues.





### Core Labels & Maintenance for TamaWrap® Products

We highly recommend exhausting your supply of grey and orange labelled wrap before using the pink label.



#### HANDLING RECOMMENDATIONS\*

- Lift one pallet at a time
- Use a forklift with a minimum lift capacity of 2 tonnes
- When lifting pallets from the narrow end, long forks are recommended to avoid damage

### **STORAGE REQUIREMENTS**

- Keep TamaWrap® in the original packaging until use
- Store under cover out of direct sunlight, excessive heat, and moisture
- Always avoid outside storage
- Stacking of pallets two high is permissible with the correct handling equipment

### **RECOMMENDATIONS**

- Please ensure the previous seasons product is used first. Rotate stock accordingly
  - Instructions apply for all Tamawrap rolls.





### Tama Limited Warranty for TamaWrap® Products

Tama warrants and agrees that the individual wrap portion by individual serial number used in John Deere Round Module Cotton Harvesters sold hereunder shall be free of defect, in workmanship and/or materials, for a period of 24 months following the first delivery of TamaWrap® to the buyer and for 6 months after the module was made, provided that:

- The TamaWrap® is kept in their original packaging.
- The TamaWrap® is stored under cover and are not exposed to extreme heat, direct sunlight, or moisture during storage. Double stacking of pallets is permissible with proper handling equipment.
- TamaWrap® products are designed to be staged outside for a maximum of 6 months. Make sure modules are not left exposed to the sun for a longer period of time.
- The TamaWrap® are used in accordance with user manuals or other instructions furnished by Tama.
- Request for warranty by individual serial number must be requested in the use season as the incident occurs.
- Tama's responsibility under this Warranty regarding TamaWrap® found to be defective, will be to replace the defective TamaWrap® with appropriate substitute TamaWrap® free of charge or to refund to dealer the price paid for such TamaWrap® at Tama's sole discretion.
- Tama will not be responsible for and will have no obligation to make repairs or replacements required, in whole or in part, in case the conditions above were not fulfilled.
- REPAIR, REPLACEMENT OR REFUND IN THE MANNER PROVIDED ABOVE WILL CONSTITUTE
  FULFILLMENT OF ALL OF TAMA'S OBLIGATIONS WITH RESPECT TO THE QUALITY AND PERFORMANCE
  OF THE PRODUCTS. TAMA HAS MADE AND MAKES NO OTHER WARRANTIES WHATSOEVER WITH
  RESPECT TO THE PRODUCTS, EXPRESS OR IMPLIED.

### **Tama Trademark and Patents**

The TamaWrap® with Z-LOCK® wrap portion is a Tama patented product:
Australia Patent No. 2005300259; China Patent No. 200580020614; Turkey Patent No. TR2006 07638B; Israel Patent No. 180527; India Patent No. 254696; South Africa Patent No. 2006/09928

### **KEY CONTACTS**

Order placement

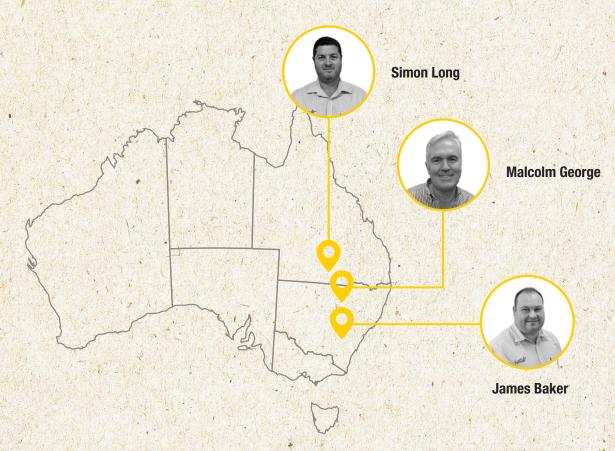
Email: CottonCustomerService@Tama-Australia.com.au PH: 03 9361 8100

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### **Tama Australia**

Email: CottonCustomerService@Tama-Australia.com.au Phone: 03 9361 8100

Web: www.Tama-Australia.com.au

